



“Each Task that has been presented to The Moxie Group has been completed in an impressive nature.”

Mary Walter, ISG Director of Database Operations
Catholic Charities of the Archdiocese of Chicago



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CC Receives Much Needed Systems Makeover

Catholic Charities of the Archdiocese of Chicago, founded in 1917, serves all of Cook and Lake Counties. It is the largest private social service agency in the Midwest; and serves and employs people regardless of religion, race, nationality, ethnicity, or social or economic circumstance.

Mary Walter, ISG Director of Database Operations, was looking for a consulting organization that could evaluate their project and assist with its management and development.

“We came about hiring The Moxie Group after a word of mouth recommendation that was given to us by a trusted source,” said Walter.

Catholic Charities contacted The Moxie Group because they were looking for an unbiased evaluation of a critical software application they were building. “We wanted to know the level of quality and stability of the software, the quality of the database design, as well as if the project was on target to meet its scheduled delivery dates,” added Walter.

The Moxie Group initially evaluated the software from a user point of view as well as evaluating the internal software and database architecture. After a complete evaluation was performed, Catholic Charities decided to have The Moxie Group help lead the Catholic Charities software group in development of the application in order to guarantee its successful delivery.

“The Moxie Group was essential in the assistance and leadership that it provided the CC software group in launching the project and focusing in on what should be accomplished.”

The Catholic Charities software group along with The Moxie Group’s backing and direction, successfully rewrote the internals of the application in order to make the software components more reusable and the entire system more maintainable. The user interface was then standardized to incorporate standard windows controls and behaviors.

The Client Tracking System application that was successfully built by The Moxie Group and the CC software group allows caseworkers to easily enter and track information about clients that are serviced by their many locations.

“After they rewrote the internals, the application was built, tested and delivered on time and within budget,” stated Walter.

“The Moxie Group consultants that I have dealt with are included in my very short list of consultants that are productive, efficient and ethical,” acknowledged Walter. “For those reasons and many more, I will continue to place Moxie at the top of the list.”