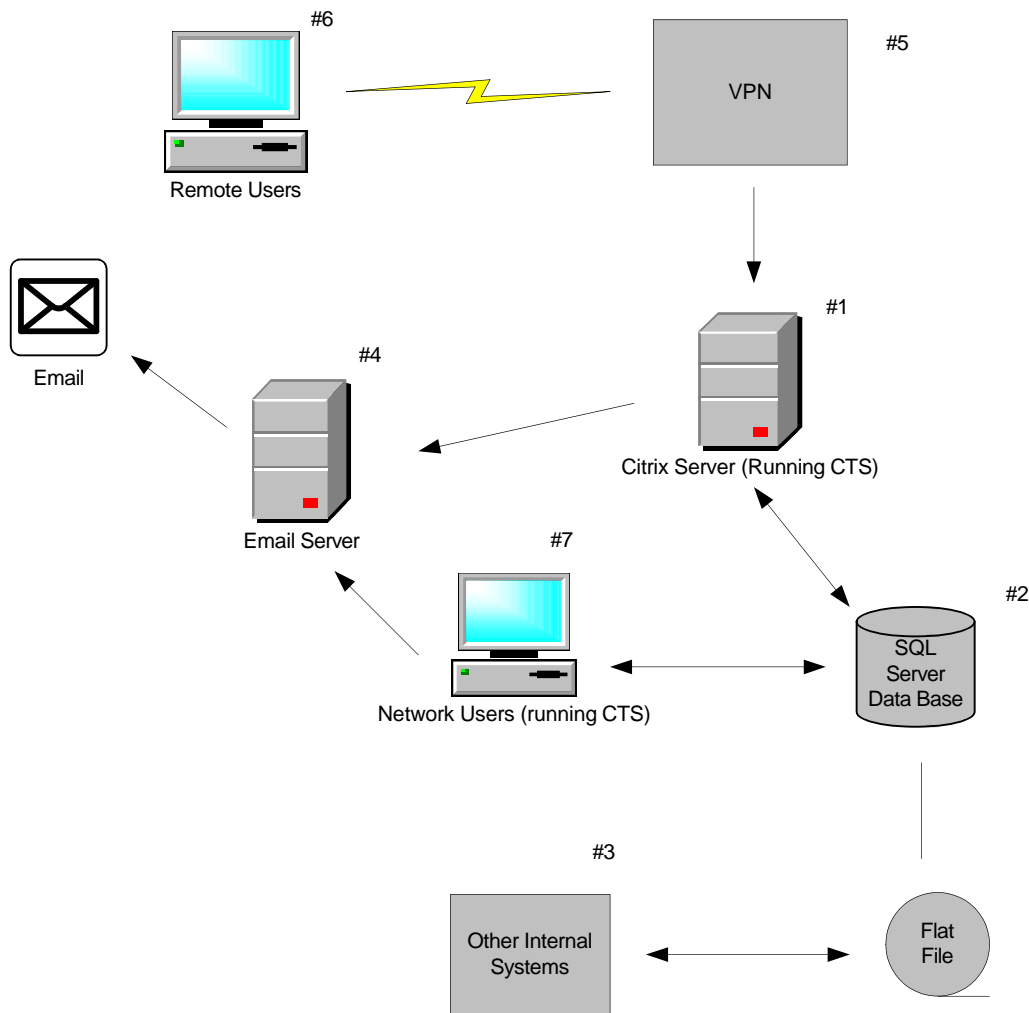


Catholic Charities of the Archdiocese of Chicago

Client Tracking System



The Catholic Charities Client Tracking System allows caseworkers at Catholic Charities to easily enter and track information about clients that are serviced by their many locations.

1. **Citrix Server** - The Citrix Server provides a method for remote users to utilize the CTS system when connecting to the Catholic Charities network via the VPN.
2. **SQL Server** - The SQL Server database houses all data that is pertinent to the CTS system.
3. **Other Internal Systems** - Since CTS serves as the master of client data for Catholic Charities, data bridges had to be constructed in order to keep other internal systems up to date with the latest client data.
4. **Email Support** - An email server is used by the CTS system to notify system administrators of any critical errors. The system proactively notifies the administrator of problems so that they do not need to rely on users reporting errors.
5. **Virtual Private Network** - Remote users of CTS are able to connect to the client application (housed on the Citrix server) by using the company's VPN. This makes it possible for the organization to maintain a high level of security.
6. **Remote Users** - Since Catholic Charities has an accessible VPN and a Citrix server, it is possible for any user that has access to the Internet to connect to the system and enter cases from the field. This serves the company very well when they have caseworkers doing in-home calls for the elderly and disabled.
7. **Network Users** - Users inside the Catholic Charities organization are able to run the CTS client directly on their PC's, thereby reducing the load on the Citrix server that has been provided for remote access.